

# Digi-TAC Solution Package Schedule for Approved Vendor

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<b>Solution Package Name &amp; Version Number [1]</b>	AI Commerce Pro with AI Advisor Starter
<b>Brief Description of Solution Package (100 words maximum)</b>	Using AI, we were able to help automate the engagement of our client with their customers through whatsapp and telegram. This includes the following features, concierge services, commerce and customer service
<b>Eligibility Period</b>	23 August 2024 to 31 July 2025
<b>Renewal of Eligibility Period [2]</b>	

## Standard Solution Package (i.e. minimum items to be purchased)

<b>Item Description</b>	<b>Unit Cost (\$)</b>	<b>Unit</b>	<b>Quantity</b>	<b>Subtotal Price (\$)</b>
1. Software (Whatsapp and telegram) <ul style="list-style-type: none"> <li>- Leads management</li> <li>- Customer management</li> <li>- Appointment Scheduling (In-build scheduler with Google and teams integration)</li> <li>-&gt; Automated email notification for appointments made</li> <li>- Communication module (Up to 2,000 conversation per month)</li> <li>- Marketing campaigns management (Up to 5,000 broadcasts per month)</li> <li>- Communication log</li> <li>- Communication template</li> <li>- Reporting module</li> <li>- Marketing broadcast management (Customised message templates)</li> <li>- Recommendation Module (Shopify integration with products and services catalog)</li> <li>- Alert system</li> </ul>	31,900	1 year	1	31,900

<ul style="list-style-type: none"> <li>- Checkout management (Allow customers to add to cart and checkout within communication channels)</li> <li>- Automated conversation flow with customers</li> <li>- Enquiries</li> <li>-&gt; Market updates</li> <li>-&gt; Training advisory</li> <li>-&gt; Grant advisory</li> <li>- Recommendations</li> <li>-&gt; Training offerings and registration - Free / Paid</li> <li>-&gt; Grant offerings based on user input</li> <li>- Ticket management</li> <li>-&gt; Creation of tickets for feedback and complaints</li> <li>-&gt; Issue handling</li> <li>-&gt; Automated email notification for ticket creation</li> <li>- Payment Options – Membership</li> <li>-&gt; Automated payment Reminders (Chase for payment)</li> <li>-&gt; Issue receipt automatically after payment made (Integration with xero)</li> </ul>				
2. Hardware Not applicable	NA	NA	NA	NA
3. Professional Services - Software onboarding - System setup and configuration for lead management and communication channel setup (Whatsapp and telegram) - FAQ configuration - UAT and Go Live Support	100	Per man hour	35	3,500
4. Training - System training	100	Per man hour	6	600
5. Others	NA	NA	NA	NA
			<b>Total (S\$) :</b>	36,000

[1] A higher upgrade of the software version is acceptable, for example solution version 3.x allow anything from 3.0 to 3.999

[2] SGTech may exercise the option to extend the Eligibility Period for an additional one-year ("Renewal Eligibility Period")

All prices excluding GST.

