

Full List of Key Actions in the Paper

Critical Success Factors	Key Actions
(A) Talent – A diverse pool of players and intentional line-up selection	<ol style="list-style-type: none">1. Tripartite Partners to actively coordinate the redeployment of workforce from pandemic-related operations to Lifestyle Services2. Businesses to enhance the value proposition of jobs in Lifestyle Services, Environmental Services, and EFM Services3. Businesses and TACs to work with NTUC and PSEIs to strengthen workplace training and upskilling efforts
(B) Teamwork – A synergistic effort to improve manpower utilisation and allocation	<ol style="list-style-type: none">4. TACs to facilitate cross-sector collaboration to achieve higher operational efficiency and better resource allocation5. Businesses to step up as Queen Bees to build up value chain capabilities6. Businesses to optimise EFM resource requirements through an outcome-based approach
(C) Rules – A more targeted and nuanced manpower policy approach	<ol style="list-style-type: none">7. Tripartite Partners to work together to review the broad classifications of business activity, in particular for Services, for purposes of manpower policies8. Tripartite Partners to work together to review expansion of Non-Traditional Source (NTS) Occupation List and diversification of NTS countries9. Government to support access to international students and recent graduates enrolled in training programmes related to the Lifestyle Services, Environmental Services, and EFM Services